

Terms and Conditions of Use of the Website www.bosca.it

• 1. Introduction

Welcome to www.bosca.it (hereinafter, the "Website"), operated by Bosca S.p.A., with registered office at Via Luigi Bosca 2, 14053 Canelli (AT), VAT number 00107140055. Access to and use of the Website are governed by these Terms and Conditions (hereinafter, the "Terms"). Please read the Terms carefully before using the Website.

• 2. Acceptance of the Terms

By accessing and using the Website, you fully accept these Terms. If you do not agree with the Terms, please stop using the Website immediately.

• 3. Use of the Website

You agree to use the Website in compliance with applicable laws and these Terms. It is **strictly** prohibited to:

- use the Website for illegal or unauthorized purposes;
- copy, modify, or distribute any content from the Website without the written consent of Bosca S.p.A.;
- transmit material that could be considered offensive, defamatory, or infringe on the rights of others.

• 4. Intellectual Property

All content on the Website, including texts, images, graphics, logos, icons, software, and other materials (collectively, the "Content"), is the property of Bosca S.p.A. or its licensors and is protected by Italian and international intellectual property laws. Any reproduction, distribution, transmission, modification, or use of the Content without prior written authorization from Bosca S.p.A. is prohibited.

• 5. User Accounts

To access certain features of the Website, you may be required to register and create an account. You are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account. Bosca S.p.A. is not liable for any loss or damage resulting from your failure to comply with these obligations.

• 6. Product Sales

The Website offers the opportunity to purchase Bosca products online. Product information, including pricing and availability, may change without notice. Product descriptions are provided to the best of our ability, but we do not guarantee they are free of errors.

• 7. Payments and Billing

Payments may be made using the methods indicated on the Website, such as credit cards, PayPal, or other electronic payment systems. All transactions are subject to security checks. If payment issues arise, the order may be suspended or canceled.

• 8. Shipping and Delivery

Shipments are made to the address provided by the user at the time of order. Delivery times are estimates and may vary depending on destination and logistics conditions. Bosca S.p.A. is not responsible for delays caused by events beyond its control.

- **9. Returns and Refunds**

You have the right to withdraw from the purchase within 14 days of receiving the product, in accordance with the Consumer Code. To exercise the right of withdrawal, please contact customer service and follow the provided instructions. Products must be returned intact and in their original packaging. Return shipping costs are the responsibility of the user, unless otherwise indicated.

- **10. Limitation of Liability**

Bosca S.p.A. shall not be held liable for any direct, indirect, incidental, or consequential damages resulting from the use or inability to use the Website or its Content. We do not guarantee that the Website is error-free or free from viruses or other harmful components.

- **11. Third-Party Links**

The Website may contain links to third-party websites. These links are provided solely for the user's convenience. Bosca S.p.A. does not control such sites and is not responsible for their content or privacy practices. Access to third-party websites is at the user's own risk.

- **12. Privacy and Data Protection**

The protection of users' personal data is a priority for Bosca S.p.A. For detailed information on the processing of personal data, please refer to our Privacy Policy available on the Website.

- **13. Governing Law and Jurisdiction**

These Terms are governed by Italian law. For any disputes arising from the Terms or the use of the Website, the Court of Asti shall have exclusive jurisdiction.

- **14. Changes to the Terms**

Bosca S.p.A. reserves the right to modify or update these Terms at any time. Changes become effective upon publication on the Website. Users are encouraged to regularly check the Terms for any updates.

- **15. Legal Drinking Age**

Access to the Website and the purchase of products are restricted to individuals who have reached the legal drinking age in their country of residence. By using the Website, the user declares and warrants that they meet this requirement.

- **16. Force Majeure**

Bosca S.p.A. shall not be held liable for failure to fulfill its obligations if such failure is due to events beyond its reasonable control, including but not limited to natural disasters, wars, riots, embargoes, government actions, or network failures.

- **17. Commercial Communications**

By subscribing to the newsletter or providing your email address, you consent to receive commercial communications from Bosca S.p.A. You may withdraw your consent at any time by following the instructions in the communications.



- **18. Contact Information**

For questions, complaints, or requests for information, you may contact Bosca S.p.A. at:

- Address: Via Luigi Bosca 2, 14053 Canelli (AT)
- Phone: +39 0141 96 7711
- Email: shop@bosca.it